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Ministria e Drejtësisë-Ministarstvo Pravde-Ministry of Justice

Shërbimi Korrektues i Kosovës/Korrektivna Služba Kosova/Kosovo Correctional Service

Drejtoria Përgjithshme / General Directorate

KOSOVO CORRECTIONAL SERVICE

Annual Work Report



2024

Table of content

Introductory speech by the General Director of the Correctional Service

I.	THE FIRST PART	
	Executive Summary	5-6
II.	THE SECOND PART	
	Overview - Transparency	7
III.	THE THIRD PART	
	Legal Issues.....	8-12
IV.	THE FOURTH PART	
	Operations Center - Security.....	13-25
V.	THE FIFTH PART	
	Treatment of the Prisoners.....	26-31
VI.	THE SIXTH PART	
	Finances	32
VII.	THE SEVENTH PART	
	Procurement.....	33
VIII.	THE EIGHTH PART	
	Human Resources	34-36
IX.	THE NINTH PART	
	Engineering	37
X.	THE TENTH PART	
	Information Technology.....	38
XI.	THE ELEVENTH PART	
	Prisoner Assessment and Classification Unit and Intelligence Unit.....	39-40
XII.	THE TWELFTH PART	
	Economic Unit	41-44
XIII.	THE THIRTEENTH PART	
	Important Events.....	45-51
XIV.	THE FOURTEENTH PART	
	25th Anniversary of the Establishment of the Correctional Service.....	52
XV.	THE FIFTEENTH PART	
	International Prison Conference - Singapore.....	53
XVI.	THE SIXTEENTH PART	
	Visit of special importance.....	54-55
XVII.	THE SEVENTEENTH PART	
	Donations from Strategic Partner.....	56-58
XVIII.	THE EIGHTEENTH PART	
	EuroPris Membership	59
XIX.	THE NINETEENTH PART	
	Meeting with the American Assistant Secretary.....	60
XX.	THE TWENTIETH PART	
	Book promotion Mbyllur në vetmi (Closed in solitude).....	61

List of Acronyms

KCS – Kosovo Correctional Service

CI – Correctional Institutions

CC – Correctional Center

DC – Detention Center

HSP – High Security Prison

CCWL – Correctional Center for Women in Lipjan

CCJL - Correctional Center for Juveniles in Lipjan

CECL – Correctional Educational Center in Lipjan

UPE - From The Unit for Prisoners' Escort

MPMP - Management of private money of prisoners

UACP – The Unit for Assessment and Classification of Prisoners

CPT – Center for Professional Training

EARK – Employment Agency of The Republic Of Kosovo

CIU – Correctional Intelligence Unit

I. THE FIRST PART

INTRODUCTORY SPEECH BY THE GENERAL DIRECTOR OF THE CORRECTIONAL SERVICE



Ismail Dibrani

I have the honor and pleasure, in the context of transparency with the public, to present the annual work report of the Kosovo Correctional Service for 2024.

This report provides detailed data on the activities and work activities of the Kosovo Correctional Service for one (1) year.

The data presented in this report reflects our maximum commitment to fulfilling our obligations as well as the identification of certain areas where our capacities need to be increased in order to increase the performance of KCS employees.

During 2024, the KCS has been committed to building the professional capacities of officers through various professional trainings, study visits, seminars, workshops, etc. In order to build human capacities, the KCS has recruited 114 correctional officers during this period and is in the process

of recruiting another 80 correctional officers.

Through various activities and programs, the KCS, in addition to protecting the rights of prisoners, has contributed to the rehabilitation and resocialization of persons who have violated the law for successful reintegration into society.

I thank the staff of the Kosovo Correctional Service for their tireless work in continuing to fulfill our common mission.

I would also like to thank the Cabinet of the Minister, the US Embassy in the Republic of Kosovo, the EULEX Mission in Kosovo, the OSCE Mission, the Council of Europe, the Media in the Republic of Kosovo, as well as all local and international organizations that have continuously supported the Kosovo Correctional Service.

As the KCS, we are always open to cooperate with everyone, aiming to fully fulfill our mission of resocialization and reintegration of persons deprived of liberty, as well as providing security for the entire society.

Executive Summary

The Work Report for the Year 2024 presents the activities carried out by the Kosovo Correctional Service within the framework of its legal mandate, as an independent security institution in the exercise of its functions.

This report consists of the main activities carried out during the year 2024, which reflects the achievements of the Correctional Service, where:

- The first part presents the mission, vision, status and scope of work of the Kosovo Correctional Service.
- The second part presents the overview and transparency.
- In the third part, regarding legal issues, the drafting and approval of sublegal acts is presented.
- The fourth section presents various statistics collected by the KCS Operational Center.
- The fifth part presents programs and activities for the rehabilitation and resocialization of prisoners, such as: rehabilitation programs, education of prisoners, training programs, employment, as well as other activities related to the resocialization of prisoners.
- The sixth part reflects the management of public money/the KCS budget, procurement activities, as well as the management of prisoners' private money.
- The seventh part reflects Procurement activities.
- In the eighth part, activities of the Human Resources Unit of the Kosovo Correctional Service are presented, such as: recruitment, personnel advancement, disciplinary measures, and professional development of staff.
- The ninth part presents the improvement of infrastructure conditions for the accommodation of prisoners, as well as the projects implemented and monitored by the Engineering Office.
- The tenth part includes the activities and projects carried out in Information Technology at the KCS.
- The eleventh introduces The Unit for Assessment and Classification of Prisoners and the Intelligence Unit.
- In the twelfth part the Economic Unit is presented.
- In the thirteenth part, important events are presented.
- In the fourteenth part, activities from the 25th anniversary of the establishment of the Correctional Service are presented.
- In the fifteenth part is presented the International Prison Conference - Singapore.
- In the sixteenth part are presented visits of special importance.
- The seventeenth part reflects the donations received during 2024 from various institutions and NGOs, as well as the collaborations with them.

- In the eighteenth part, EuroPris is presented.
- The nineteenth part presents the promotion of the book by a convict.

MISSION

The mission of the Kosovo Correctional Service is to ensure the presence and well-being of persons deprived of their liberty, who are held in Correctional Institutions, to correct and resocialize prisoners while respecting their fundamental rights, without discrimination, and to prepare them for a life in freedom as useful persons for the society in general.

VISION

To promote a fair and secure society through the efficient and effective management of offenders and the administration of justice.

STATUS

The KCS is an Executive Security Agency that operates within the Ministry of Justice and has its own identification mark, uniform, flag and emblem.

SCOPE OF WORK UNDER THE LAW

- Organization, implementation and supervision of the execution of imprisonment sentences in accordance with the legislation in force;
- Organization, implementation and supervision of juvenile detention and educational measures in CI, unless the Juvenile Justice Code provides otherwise;
- Implementation of the measure of detention under the Criminal Procedure Code;
- Taking security measures to provide a safe and suitable environment for living and working;
- Taking actions to maintain order, discipline and property protection in the correctional institutions of the KCS;
- Assessment of risk and treatment needs of prisoners;
- Planning, organizing, implementing and supervising programs that contribute to the resocialization of prisoners;
- Encouraging, motivating and developing working skills and abilities for prisoners;
- Development of economic activity and generation of income through the KCS economic unit;
- Motivating and creating opportunities for education and professional training for prisoners;
- Professional development of KCS staff;
- Establishing cooperation with relevant institutions and organizations dealing with the issue of monitoring prisoners' rights;
- Guidance and support to convicted persons regarding the new post-release integration plan;
- Fulfillment of other obligations under applicable legislation.

II. THE SECOND PART

Overview

The Kosovo Correctional Service has fulfilled its obligations with professionalism and integrity, based on the Law on the Execution of Criminal Sanctions, the Law on the Kosovo Correctional Service, sub-legal acts, internal rules, other applicable legislation, international standards, as well as the priorities of the Kosovo Correctional Service's work plan. During this period, the Kosovo Correctional Service has carried out a series of activities within its scope and, according to assessments, has made progress in achieving its work objectives, while maintaining transparency in the way it exercises its functions and responsibilities towards inmates, staff, and society.

With its human resources capacity, the Kosovo Correctional Service has been fully committed to fulfilling its mission for the resocialization of individuals who have violated the law, ensuring the legality of its work, improving the quality of treatment, respecting human dignity and the fundamental rights of persons deprived of liberty, continuously improving living and accommodation conditions, within budgetary constraints and with support from donors as strategic partners of the Kosovo Correctional Service.

The General Director has represented the Kosovo Correctional Service in all domestic and international processes. The Deputy General Directors, the General Directorate, and the Correctional Institutions, within their responsibilities, have carried out various activities to achieve the objectives set for 2024.

Transparency

In line with the principles of transparency and accountability, the Kosovo Correctional Service (KCS) has continued its commitment to raising standards for public information, strengthening cooperation with the public, and building sustainable communication with both electronic and print media.

Transparency, as one of the main pillars of the KCS's work, not only represents an obligation to provide accurate information but also guarantees free and easy access for all interested parties to information related to our work and activities.

During 2024, the Media Division has carried out a number of activities to fulfill this mission:

- **Response to media requests:** A total of 90 media requests for information have been processed and responded to.
- **Access to public documents:** 10 requests for access to public documents were received, of which 9 were approved, and 1 was rejected, in accordance with the applicable legislation.
- **Television stories:** 20 television stories were produced in correctional institutions, showcasing the work, achievements, and challenges of these institutions.
- **Press releases:** 175 official press releases were prepared and published, regularly distributed through the KCS website and social media channels.
- **Documentary for the 25th anniversary of KCS:** To mark the 25th anniversary of its founding, the KCS produced and published a documentary reflecting the history, development, and achievements of the Kosovo Correctional Service.

Through these activities, the Kosovo Correctional Service has demonstrated its commitment to being a transparent, trustworthy, and approachable institution for the public and the media. We remain dedicated to continuing to improve communication and increase cooperation with all stakeholders in the coming years.

III. THE THIRD PART

Legal Matters

The Kosovo Correctional Service, through its Legal Department, has ensured the legality of the work of correctional institutions so that every activity and decision-making process is in accordance with the law. During this period, the Correctional Service has managed to meet the legal needs of its scope of operations, eliminating legal difficulties and gaps for efficient functioning and enabling the realization of the rights of persons deprived of liberty who are held in correctional institutions.

Based on the work plan of the Legal Department of the Kosovo Correctional Service and the Ministry of Justice's Work Plan for 2024, actions have been taken to fulfill obligations and carry out duties with responsibility. The Legal Department has provided the necessary legal support for the efficient operation of the KCS, and in this annual report, the achievements are presented.

Obligations for drafting sub-legal acts for the implementation of the Law on the Kosovo Correctional Service and the Law on the Execution of Criminal Sanctions: The Legal Department has planned and undertaken all necessary actions to draft administrative instructions to complete the secondary legislation.

In 2024, the following sub-legal acts were approved:

Approved Sub-Legal Acts:

In 2024, the following draft sub-legal acts were approved:

- Regulation on the Internal Organization and Job Classification of the Kosovo Correctional Service (KCS)
- Administrative Instruction on the Feeding of Inmates
- Administrative Instruction on the Employment Procedure for Convicts, Suspension, and Release of Convicts from Work
- Administrative Instruction on the Establishment, Dissolution, or Modification of Correctional Units
- Administrative Instruction on the Functioning of the Public Security Units
- Administrative Instruction on the Maintenance and Collection of Records for Persons on Whom Criminal Sanctions Are Executed
- Administrative Instruction on the Personal Data of Persons in Pretrial Detention
- Administrative Instruction on Procedures and Conditions for the Promotion of Correctional Officers
- Administrative Instruction on Working Conditions, Including Compensation in the Case of Work Inability
- Administrative Instruction on the Procedure, Classification, and Imposition of Disciplinary Sanctions for Convicted Persons

Internal Rules:

- Treatments for Convicts
- Internal Rule on the Equipment and Use of Firearms
- Standard Practices for the Assessment and Classification Unit for Convicts
- Guidelines for the Unit for Escorting Inmates
- Rules for Assessing the Risk of Inmates

Visits to Correctional Institutions Related to the Supervision of Legislation Implementation:

During the year, visits were conducted to correctional institutions (Mitrovica Detention Center, Smrekonica Correctional Center, High-Security Prison, Pristina Detention Center, Juvenile Correctional Center, and Women's Correctional Center in Lipjan) regarding the supervision of the implementation of legislation. Reports with findings and corresponding recommendations were prepared.

Regular supervision and recommendations for improvement have positively impacted ensuring that actions are in compliance with the applicable legislation and have contributed to enhancing the efficiency of the operations of correctional institutions. Additionally, monitoring was carried out through various correspondence and reports prepared by the correctional institutions.

Visit of the Committee on Legislation, Mandates, and Immunities to the General Directorate:



The General Director of the Kosovo Correctional Service, Mr. Ismail Dibrani, met with members of the Committee on Legislation, Mandates, and Immunities, with whom they discussed the implementation of the Law on the Execution of Penal Sanctions, rehabilitation programs, treatment, and general conditions within correctional institutions.

Requests for Pardon:

In 2024, 105 requests for pardon from prisoners were received and forwarded to the competent authorities. The Legal Department reviewed and completed the documentation according to the prisoners' requests for pardon, ensuring and facilitating the prisoners' access to address their requests to the Presidency for the exercise of the right to pardon. However, no decree for pardon has been received from the President of the Republic of Kosovo.

Requests for Suspension of Sentence:

In 2024, 11 requests for suspension of sentences were submitted due to health conditions. Of these, 4 requests were approved, while one request was rejected by the court.

This information reflects the efforts and procedures surrounding the requests for clemency and suspension of sentences handled by the Kosovo Correctional Service.

Requests for Extradition and Transfer:

During 2024, the Legal Department received and forwarded responses for 9 (nine) requests to the Department for International Legal Cooperation in the Ministry of Justice as follows:

1. A request for information from the Swiss federal office regarding the transfer of N.K. from HSP to the Dubrava Correctional Center (response on 11/12/2024);
2. A request for information regarding the transfer of prisoner L.M. from Kosovo correctional institutions to the Republic of North Macedonia to serve the remainder of the sentence (response on 05.08.2024);
3. A request for information from Swiss authorities regarding the extradition of prisoner P.Gj. to the Republic of Kosovo, as requested by the Gjakova Court via an international arrest warrant (response on 08.06.2024);
4. A notification from Swiss authorities regarding the approval of the extradition of prisoner I.E. to Kosovo correctional institutions (01.03.2024);
5. A request for information from the Norwegian Embassy regarding guarantees related to the conditions of imprisonment and treatment of prisoners in Kosovo correctional institutions (response on 26.02.2024);
6. A request for information from Turkish authorities regarding the extradition of detainee M.K. to Turkish correctional institutions (response on 14.02.2024);
7. A request for information regarding prisoner V.K. from the Kingdom of Belgium about the remainder of the sentence in correctional institutions (response on 09.02.2024);
8. A request for information from Austrian authorities (judiciary) regarding the duration of imprisonment for prisoner V.S. in Kosovo correctional institutions (response on 12.01.2024);
9. A request for information from authorities of North Macedonia regarding the duration of detention for detainee L.M. in Kosovo correctional institutions (response on 09.01.2024).

Legal Support

Within the year 2024, legal recommendations and opinions were provided based on the requests of correctional institutions and the Director General of the Kosovo Correctional Service. The opinions clarified decision-making on various issues and ensured compliance with the applicable legislation.

Response to the Recommendations of the Ombudsperson's Reports

During the year, the Kosovo Correctional Service (KCS) was monitored by legally authorized institutions, particularly by the Ombudsperson. Reports were received from the National Preventive Mechanism (Ombudsperson) for the Juvenile Correctional Center in Lipjan and other correctional institutions. For all reports, responses were provided with recommendations regarding the implementation of measures, with continuous efforts to improve living conditions and the treatment of prisoners in the correctional institutions.

The Ombudsperson's Institution conducted monitoring visits during this year to the Juvenile Correctional Center in Lipjan, the Dubravë Correctional Center, and the Prizren Detention Center.

The Ministry of Justice's Inspectorate carried out 83 regular visits to Correctional Institutions in 2024.

Monitoring was also conducted by the Ministry of Justice's Internal Auditors, the National Audit Office, the International Red Cross, and other mechanisms such as sanitation inspectors and NGOs, based on cooperation agreements.

COOPERATION AGREEMENT

Memorandum of Cooperation with Institutions and Non-Governmental Organizations

- Memorandum of cooperation between the Kosovo Judicial Council (KJC) and the Kosovo Correctional Service.
- Agreement for the acceptance of a donation provided by the United States of America through the INL program.
- Memorandum of cooperation between the Kosovo Correctional Service and the Employment Agency.
- Agreement with the Ministry of Justice, the Health and Social Services Institution (KPS), and the Kosovo Correctional Service (KCS) for the integration into the Ministry of Justice's system for prisoners whose offenses are related to domestic violence.



Agreements with Non-Governmental Organizations

For the rehabilitation and reintegration of prisoners and juveniles, the following cooperation agreements have been made:

- Cooperation agreement with the NGO "SIT" – continuation of the two-year agreement for the implementation of the "Y+" Psycho-Social Program for juveniles in the Lipjan Correctional Center and the "Y+ – Life Skills" program for the adult prisoner group in the Dubravë Correctional Center.
- Cooperation agreement with the NGO "Monumenta" for the project "Art from Prison", where a group of female prisoners (10) were trained in the activity "Filigree on Paper", which was exhibited at the National Library of Kosovo. The artworks were sold at auction, and the proceeds were deposited into the personal accounts of the prisoners.
- Cooperation agreement with the NGO "Mural Fest Kosova" for the mural project at the Lipjan Correctional Center, involving prisoners who learned mural techniques and assisted in painting them.
- Cooperation agreement with the NGO "Islamic Relief" for the development of professional skills and support for individuals in rehabilitation.
- Memorandum of cooperation with Universum College O.P. for the provision of an English language course for prisoners, with particular emphasis on juveniles and women. A total of 11 juveniles and 10 female prisoners were certified upon completion of this 6-week course.
- Cooperation agreement with "Education+" aimed at improving and providing access to education and professional development for prisoners.
- Cooperation agreement with "La Belle Beauty School Academy L.L.C." for the support and empowerment of female prisoners in the Women's Correctional Center in Lipjan, focusing on professional development in the field of hairstyling and beauty, and providing necessary materials such as equipment and products.
- Cooperation agreement with the Institute for Security and Resilience (ISRE) for the implementation of joint research and advocacy projects, as well as for the strengthening of the Kosovo Correctional Service's capacities.

Whistleblowing in the Kosovo Correctional Service

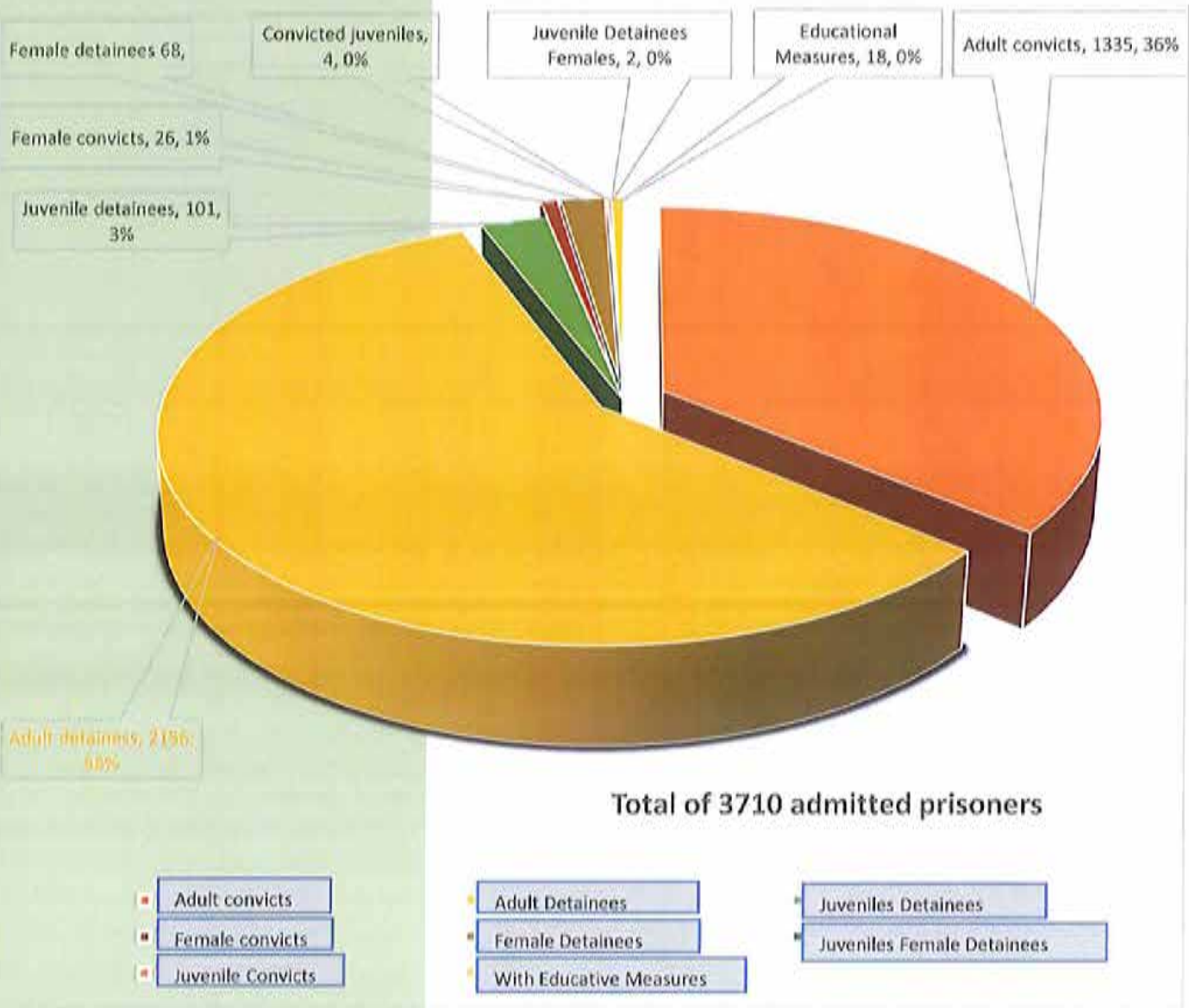
The General Director of the Kosovo Correctional Service, with the aim of raising awareness among individuals held in Correctional Institutions regarding the use of the whistleblowing mechanism, has taken concrete actions to inform them about potential violations of their rights and benefits. They have been encouraged to address any violations to the responsible official for whistleblowing. In addition, the whistleblowing mechanism has been installed in the premises of the Correctional Institutions and has also been personally distributed to each prisoner, with the following text:

	WHISTLEBLOWING NOTIFICATION KOSOVO CORRECTIONAL SERVICE	
<p>Dear Sir/Madam,</p> <p>As the Director General of the Kosovo Correctional Service, I would like to inform you that, despite the restriction of your freedom of movement due to the sentence being served, the applicable legislation regarding the execution of criminal sanctions recognizes and guarantees a range of rights and benefits during your stay in correctional institutions.</p> <p>In order to ensure justice and protect your rights during the execution of criminal sanctions, I encourage you to report any legal violations related to the realization of your rights and benefits, as stipulated by the relevant legal provisions. I also suggest that you report any abuse or mistreatment that you may experience during your stay in the correctional institutions, whether it is from staff or other inmates.</p> <p>I assure you that whistleblowing can be done in a secure and confidential manner. To protect your rights, you may contact the responsible whistleblowing officer, who works within the Kosovo Correctional Service, at the address below or through other designated channels for reporting.</p> <p>Your identity will be protected, and you will not face any consequences for making a lawful and rightful report. Any report made by you will be handled seriously and in accordance with the law by the responsible officer.</p> <p>Wishing you a successful rehabilitation and reintegration process, I thank you for your attention!</p> <p>If you need additional information regarding the whistleblowing process, please contact the responsible officer at the following phone number and email address:</p> <p>Valon Gashi Whistleblowing Officer Contact Numbers: Mobile: 044553794 Local Phone: 038-200-67632 Email Address: valon.gashi@rks-gov.net</p> <p>Sincerely, Ismail Dibrani Director General Kosovo Correctional Service</p>		
<p>Me respekt, Ismail Dibrani, Drejtor i Përgjithshëm Shërbimi Korrektues i Kosovës</p> <p style="text-align: center;">2024</p>		

Operations Center - Security

During the period from 01.01.2024 to 31.12.2024, a total of 3,710 inmates were admitted to the Correctional Institutions. Among them: 1,335 male convicts (adults), 26 female convicts, 2,156 male detainees (adults), 68 female detainees, 101 juvenile detainees, 2 juvenile female detainees, 4 juvenile convicts, and 18 juveniles with educational measures.

General diagram of prisoners admitted to correctional institutions

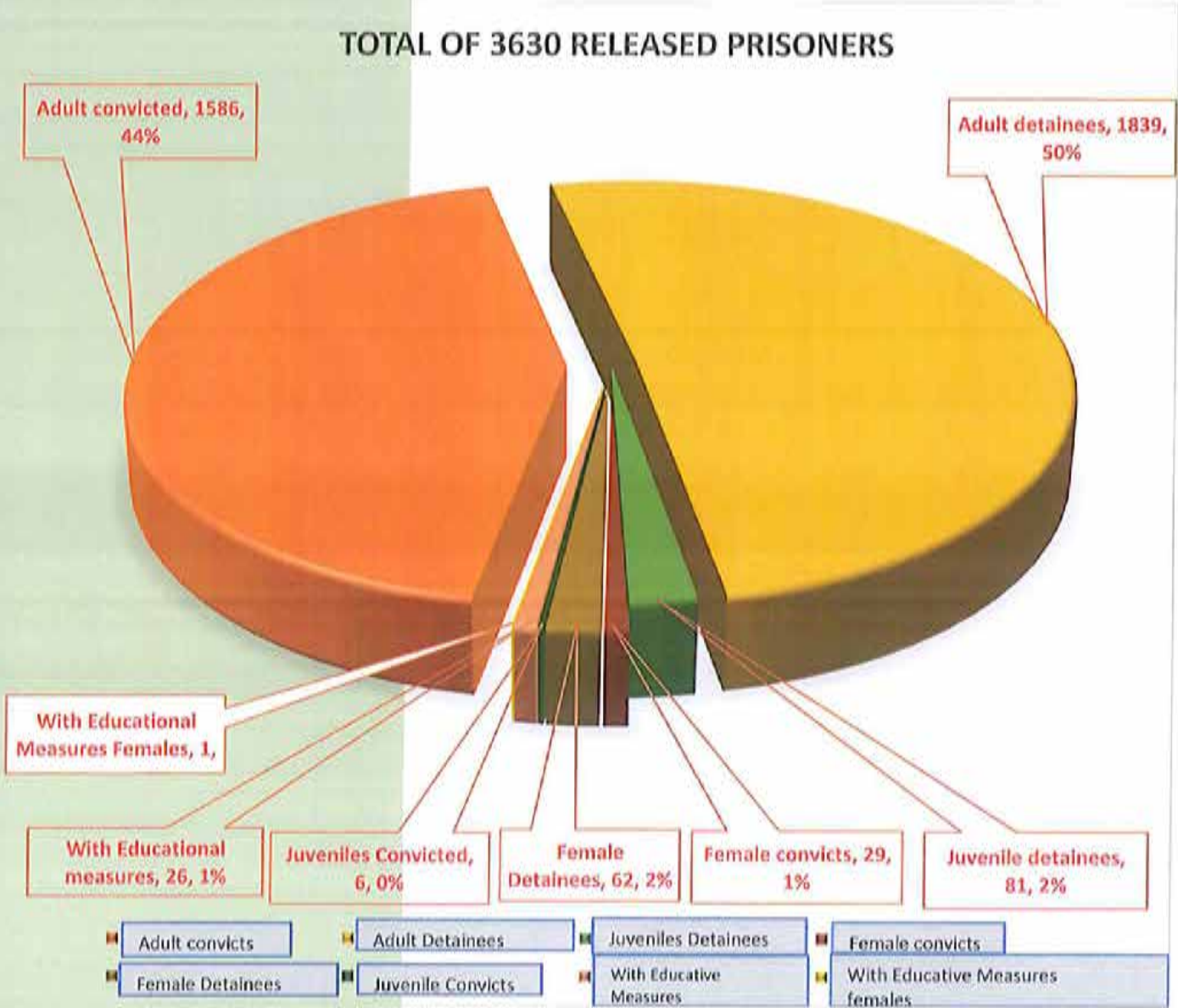


* Diagram of prisoner admissions to Correctional Institutions - Year 2024

Prisoner releases:

According to reports from Correctional Institutions, a total of 3630 prisoners were released during 2024. Of these, there were: 1586 male convicts (adults), 29 female convicts (adults), 26 juveniles with educational measures and 1839 male detainees (adults), 62 female adult detainees (adults) and 81 detainees (juveniles), 06 convicts (juveniles), 01 juvenile with educational measures (female).

General diagram of prisoners released from correctional institutions



** Diagram of prisoners' releases from Correctional Institutions – Year 2024*

Conditional release	Early release
-336-	-192-

Vacations of convicts outside correctional institutions:

Total : 1396 regular vacations of prisoners according to correctional institutions.

CC Dubravë	HSP	CC Smrekonicë	DC Prishtinë	CC Lipjan	DC Mitrovicë	DC Gjilan	DC Prizren	DC Pejë	CEC Lipjan	CCW Lipjan
410	123	500	44	63	12	08	47	09	173	07

Total : 38 extraordinary vacations of prisoners according to correctional institutions.

CC Dubravë	HSP	CC Smrekonicë	CC Lipjan	DC Pejë	DC Prizren
10	01	22	02	01	02

Regular vacations	Extraordinary vacations
-1396-	-38-

Total number of prisoners who have used their vacations for 2024
-465-

Transfer of prisoners from one institution to other correctional institutions of the KCS:

During 2024, 1253 transfers of prisoners between Correctional Institutions were carried out, which were generally made due to: the end of the evaluation period, medical treatment or in the interest of maintaining order and security within the correctional institutions.

Month	CC Dubravë	HSP	CC Smrekonicë	CC Lipjan	DC Prishtinë	DC Gjilan	DC Prizren	DC Pejë	DC Mitrovicë	Total
January	03	11	00	00	55	08	08	04	04	93
February	32	22	00	01	87	05	01	03	00	151
March	23	02	01	00	71	11	03	07	00	118
April	17	02	01	00	37	03	01	01	00	62
May	24	04	04	01	72	10	07	13	04	139
June	16	03	03	01	30	19	03	07	00	82
July	14	06	05	04	52	25	05	06	03	120
August	21	02	02	02	61	27	03	09	03	130
September	07	01	01	01	47	09	07	05	01	79
October	11	05	02	00	67	21	04	07	01	118
November	05	03	00	00	68	17	05	03	00	101
December	03	01	00	00	38	11	03	02	02	60
Total	176	62	19	10	685	166	50	67	18	1253

Contraband

General table of contraband found in correctional institutions, quantity of contraband found:

INSTITUTION	Telephone	Tel. battery/ tel. component	Charger/or cable	Sim card	Drug	Bodkin	Usb-sd	Earphones	Improvised knife	Medication/ pieces	Tattoo tool	Perfume (Pieces)	Razor	Hair Colour
CC Dubravë	15	06	42	06	27	25	03	16	03	03	03			
HSP	01		04	05	01	02				02	02	01		01
CC Smrekonicë	02		01	01		01								
CC Lipjan	02			02	02	02	02				03			
CEC Lipjan	01		01		01					01				
DC Prishtinë	02		04	04	06	01	07	01						
DC Prizren	01		02	01	01								01	
DC Pejë	01		02											
DC Gjiilan	02		01		04			01						
CCW Lipjan	01			01										
DC Mitrovicë														
Total ----->	28	06	57	20	42 cases (90.1 gr)	31	12	18	3	06 cases (15 pieces)	08	01	01	01

Statistics on the detection and prevention of contraband in Correctional Institutions

During 2024, 211 raids were recorded in Correctional Institutions, of which 84 (39.81%) were findings of contraband and the other 127 (60.19%) were preventive raids.

CC Dubravë	HSP	CC Smrekonicë	CC Lipjan	CEC Lipjan	DC Prishtinë	DC Prizren	DC Pejë	DC Gjiilan	DC Mitrovicë	CCW Lipjan	Total
43	09	03	08	01	05	03	02	02	05	03	84

Raids (findings) by institutions for the year 2024

CC Dubravë	HSP	CC Smrekonicë	CC Lipjan	DC Prishtinë	DC Prizren	DC Pejë	DC Gjiilan	DC Mitrovicë	CCW Lipjan	Total
78	08	07	04	16	03	02	04	03	02	127

Table of contraband detections (in quantity) in Correctional Institutions during the year 2024

INSTITUTION	Tele phone	Ch arg er/	Sim car d	Dru gs	Usb -sd	Mo ney	Me dic alio	Perf um e/raz or
CC Dubravë	48	07	09	21	13	50 francs+890 euro	04	01
HSP	04	02	04	01	02	10 euro		
CC Smrekonicë	04	03		04				03
CC Lipjan	01			02				
CEC Lipjan	02							
DC Prishtinë	03			05	04	6950 euro		01
DC Prizren	02		01					
DC Pejë					03			
DC Gjiilan				03				
CCW Lipjan						7000 euro		
DC Mitrovicë	04	02						
Total	68	14	14	36 cases (509 gr)	22	08 cases (14850 e+50fr.)	04 cases (35 pieces)	04 01

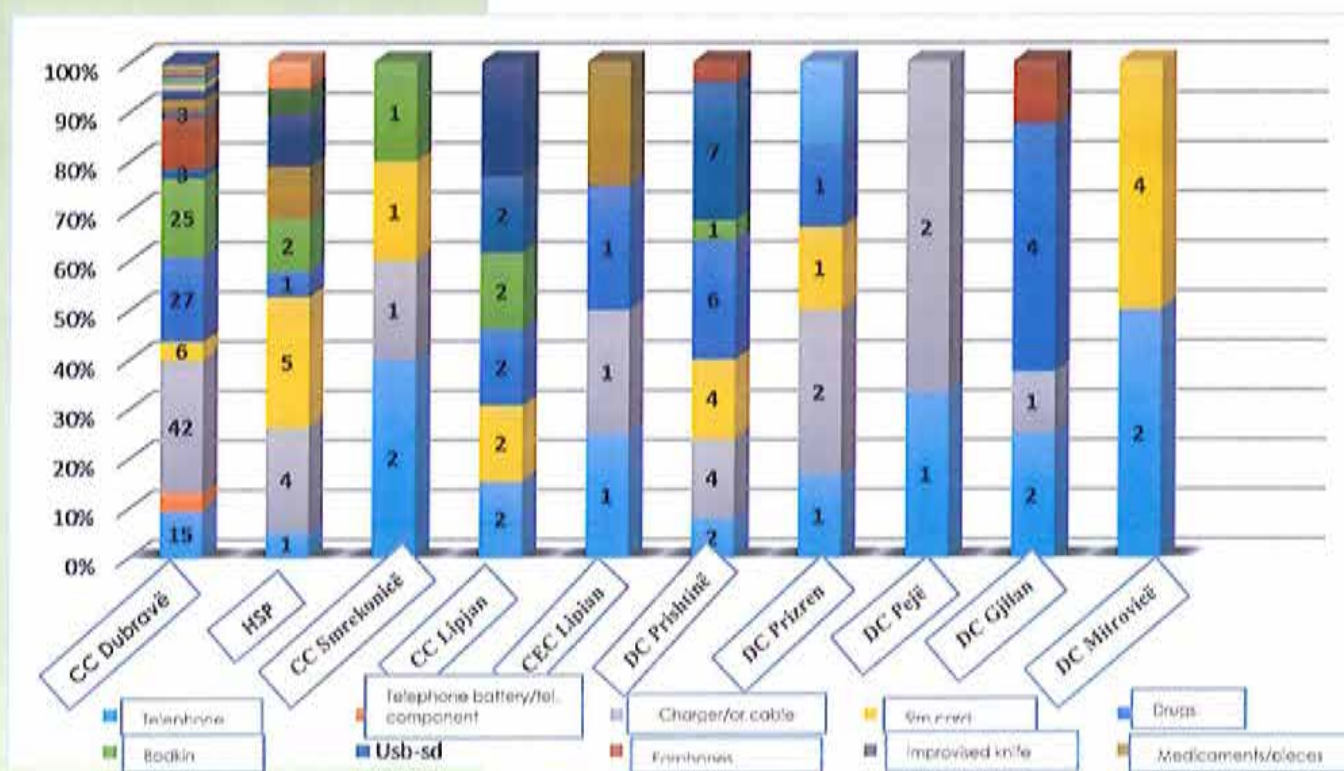


Diagram of the detection of contraband (in quantity) in Correctional Institutions during the year 2024

Incidents reported by correctional institutions in numbers:

INSTITUTION	FIGHTS	ATTACK ON STAFF	THREAT TO STAFF	ATTACK ON PRISONERS	SELF-INJURY	Attempted suicide	ACCIDENTAL SELF-INJURY	THREAT TO PRISONER	DEMOLITION	ARSON	VERBAL ABUSE	ESCAPE ATTEMPT	ESCAPE FROM JUCK	NO RETURN FROM THE WEEKEND	DISMISSAL	SUICIDE BY HANGING	DEATH IN PRISONS	DEATH IN HOSPITALS	DEATH IN MCFM	ROOFTOP DEMONSTRATION	CLOSING REFUSAL	ORDER REFUSAL	TRAFFIC ACCIDENT	ROOF CLIMBING
CC DUBRAVE	50	05	02	09	38	03	09	01	02	03	01			01	01			02	01	01	05			03
HSP	09		02	03	09	02	01		01	01	01													
CC SMREKONICE					03		03								01							01		
CC LIPJAN	12			10	06		02		03		01													
CC LIPJAN															01									
DC PRISTINE	06	02		04	10	01	01			02	01		01			01	02							
DC PRIZREN	08			02	07	01	01	01																
DC PEJE	02	05	01	03	14		01		05	01	01									05	01			
DC GILAN	06	01	01	02	09	02	01			02		01					03							
DC MITROVICA	01	01	01		10	01	01			02														
CCW LIPJAN	04	02	01	01	05	03	01		02		02													
Total	98	18	05	33	111	13	24	09	13	14	07	01	01	01	03	01	02	05	01	01	10	01	01	03

Table. 7. Incidents in Correctional Institutions during the Year 2024

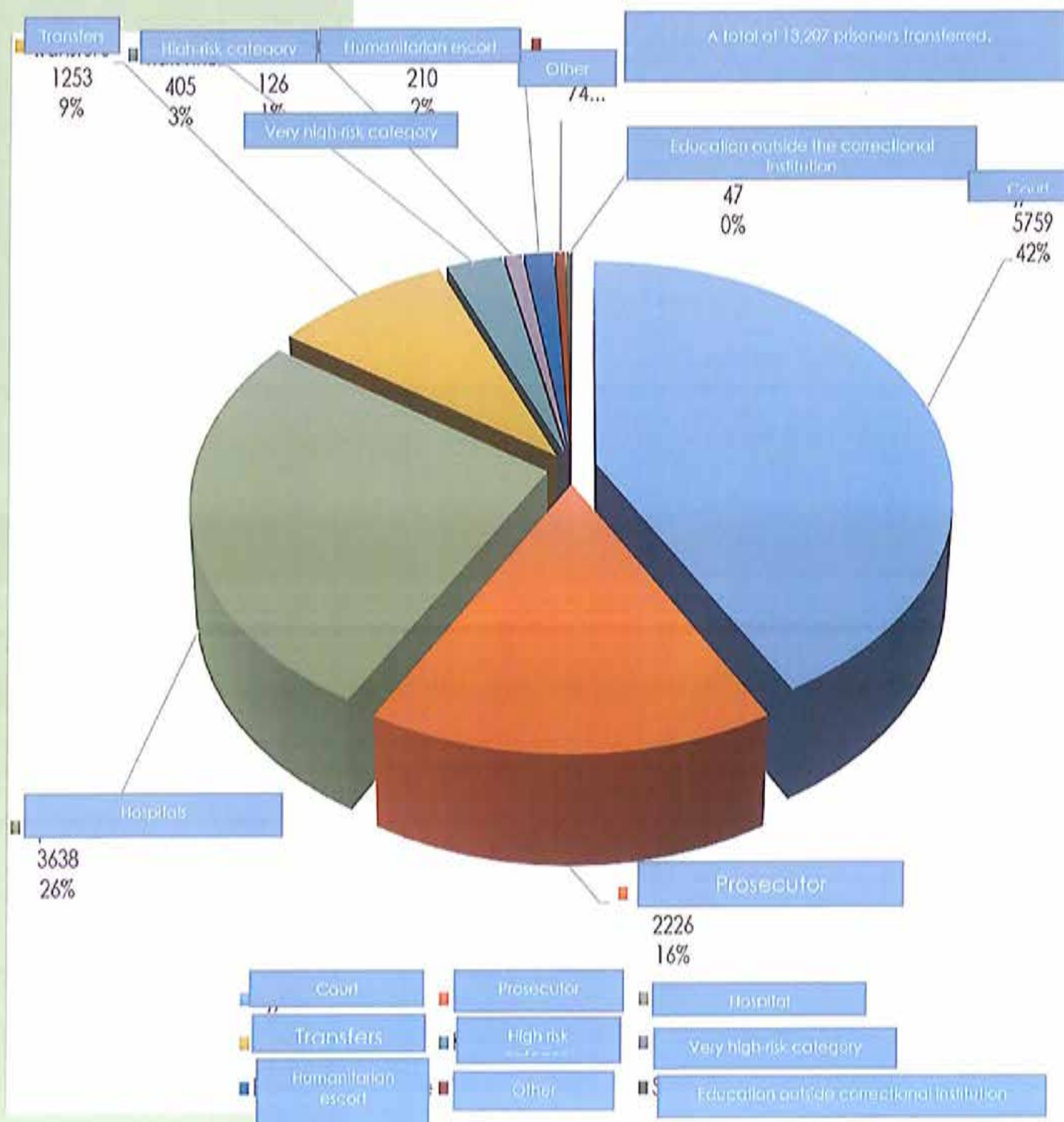
Movements and Transfers of Inmates Outside Correctional Institutions for 2024:

Inmates	Court	Prosecutor	Hospital	Transfers	Humanitarian escorts	Education outside the correctional institution	High-Risk Category	Very High-Risk Category	Social Services	Total
January	482	157	225	93	10	01	35	14	00	968
February	466	144	274	151	22	03	28	03	00	1060
March	476	151	316	118	14	00	37	03	00	1075
April	469	125	272	62	10	11	33	05	00	949
May	425	182	293	139	22	19	28	04	13	1093
June	463	194	286	82	19	09	29	03	14	1067
July	564	245	326	120	20	03	40	13	00	1278
August	331	250	328	130	19	01	17	12	00	1059
September	498	189	349	79	15	00	38	13	00	1130
October	560	235	346	118	17	00	44	21	00	1276
November	495	181	306	101	18	00	40	15	31	1132
December	530	173	317	60	24	00	36	20	16	1120
Total	5759	2226	3638	1253	210	47	405	126	74	13207

Table 9: Movements and Escorts of Prisoners

General diagram of prisoner movements outside correctional institutions

Diagram of prisoner transfers by the UPE - correctional staff of the Correctional Institution.



Humanitarian transfers of prisoners - 2024

For humanitarian reasons, 210 prisoners were escorted during the year 2024.

CC Dubravë	HSP	CC Smrekonicë	CC Lipjan	CECL Lipjan	DC Mitrovicë	DC Prishtinë	DC Prizren	DC Gjilan	DC Pejë	CCJL Lipjan
94	30	20	09	03	07	19	06	14	04	04

Table 10, humanitarian transfers in 2024

Additionally, 47 juvenile prisoners have attended high school, faculties, and private colleges under the escort of staff and parents

CC Lipjan	CC Lipjan
36	11

Table 11. Humanitarian transfers in 2024

"Institute of Forensic Psychiatry – IFP

At the **Institute of Forensic Psychiatry (IFP)** at the University Clinical Center of Kosovo (UCCCK), there are currently **(11)** male prisoners hospitalized for treatment and examination. In the IFP, during the year 2024, **74** psychiatric treatments were carried out, and **(32)** transfers back to institutions were made.

Movements of prisoners to hospitals/clinics outside correctional institutions according to reports in the Operational Center – separated by correctional institutions. A total of 3,638 prisoner movements to hospitals/clinics outside correctional institutions.

	CC Dubravë	HSP	CC Smrekonicë	CC Lipjan	CECL Lipjan	DC Prishtinë	DC Pejë	DC Prizren	DC Gjilan	DC Mitrovicë	CCWL Lipjan	Total
January	62	23	09	04	00	38	09	15	33	03	29	225
February	82	33	03	07	02	62	14	18	33	06	14	274
March	103	36	22	04	00	56	11	27	35	09	13	316
April	64	30	14	12	03	55	13	24	40	08	09	272
May	66	24	28	04	01	39	20	33	51	06	21	293
June	104	15	18	02	01	53	08	15	48	06	16	286
July	105	25	11	09	04	60	09	26	60	05	12	326

August	95	39	04	04	05	38	12	33	77	11	10	328
September	100	35	12	09	02	52	20	22	61	13	23	349
October	118	36	09	13	02	53	08	11	46	17	33	346
November	106	27	04	07	02	76	04	24	33	09	14	306
December	81	23	11	12	02	73	10	25	38	15	27	317
Total	1086	346	145	87	24	655	138	273	555	108	221	3638

Table 11. Number of prisoner movements by institution

Overall diagram of prisoner movements to hospitals/clinics outside correctional institutions

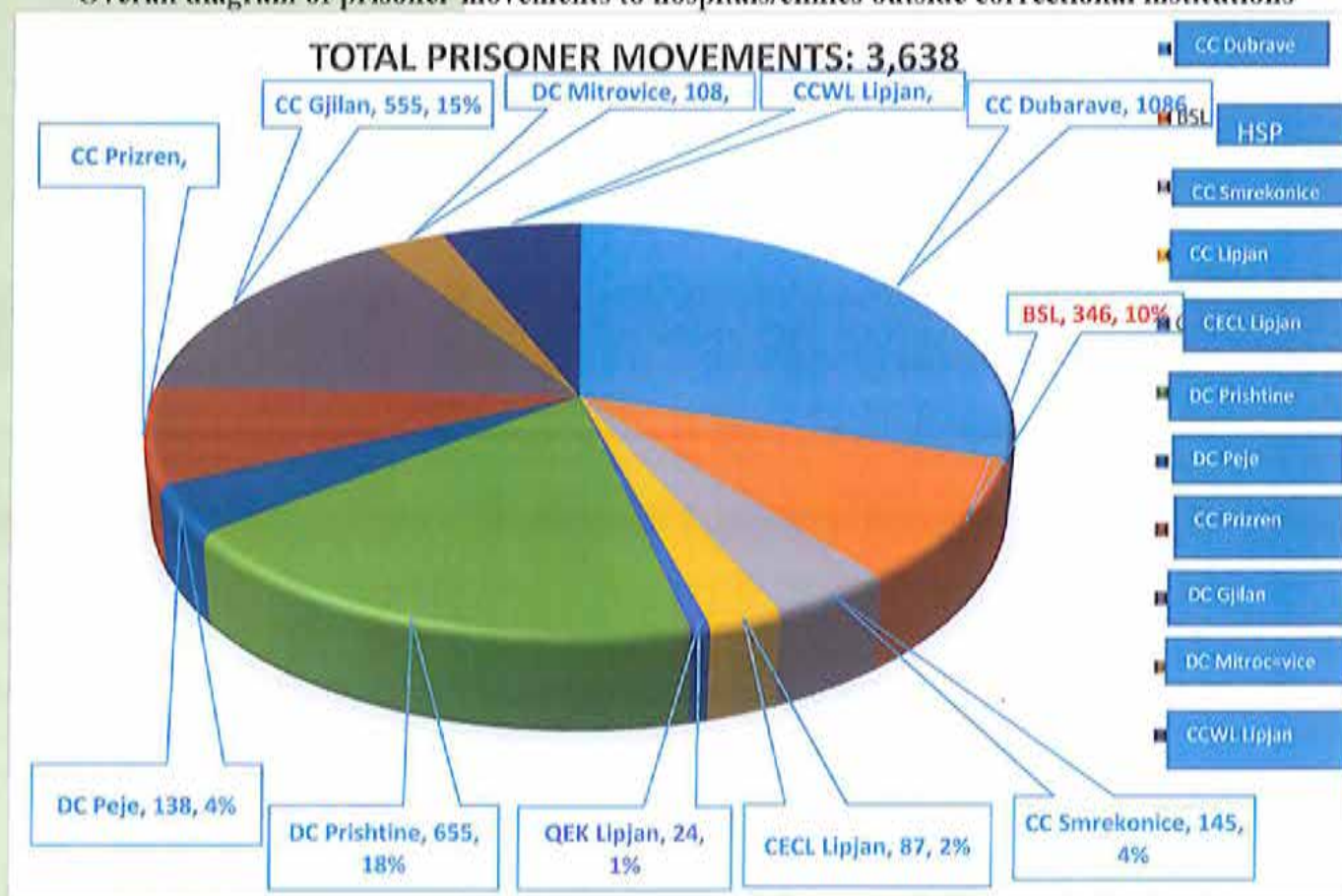


Diagram of prisoner movements to hospitals/clinics outside Correctional

Extraditions of Prisoners

During the year 2024, a total of 29 prisoners were extradited from the Correctional Institutions of the Republic of Kosovo.

Nr	Institution	Status	Criminal offence	Date of Extradition	Citizen	Country of Transfer
1	HSP	Detainee	Drug Trafficking,+	07.03.2024	Albanian	Albania
2	DC Gjilan	Detainee	Drug possession	22.03.2024	Turkish	Turkiye
3	DC Prishtinë	Detainee	Attempted murder	25.03.2024	Alb.-Kos.	Slovenia
4	DC Prishtinë	Detainee	Child sexual abuse	25.03.2024	Turkish	Germany
5	HSP	Detainee	Attempted murder	17.04.2024	Alb.-Kos.	Norway
6	DC Prishtinë	Detainee	Robbery	26.04.2024	Turkish	Turkiye
7	DC Gjilan	Detainee	Abuse of official duty	26.04.2024	Alb.- Maqedonia.	North Macedonia
8	DC Prishtinë	Detainee	Robbery	17.05.2024	Alb.- Maqedonia.	North Macedonia
9	DC Prishtinë	Detainee	Strangulation	18.06.2024	Alb.- Maqedonia.	North Macedonia
10	DC Prishtinë	Detainee	Narcotics	27.06.2024	Alb.-Kos.	North Macedonia
11	DC Prishtinë	Detainee	Illegal possession of a firearm	11.07.2024	Alb.-Kos.	North Macedonia
12	CCWL Lipjan	Detainee	Fraud	17.07.2024	Austrian citizen	Germany
13	DC Gjilan	Detainee	Murder	18.07.2024	Alb.- Maqedonia.	North Macedonia
14	DC Gjilan	Detainee	Assault and possession of a weapon	18.07.2024	Alb.- Albanian- Maqedonia.	North Macedonia
15	DC Prishtinë	Detainee	Document forgery	23.08.2024	Alb.-Kos.	Albania
16	DC Prishtinë	Detainee	Causing general danger	05.08.2024	Alb.- Maqedonia.	North Macedonia
17	HSP	Detainee	Participation in / organization of an organized criminal group	23.08.2024	Alb.-Albanian	Albania
18	DC Prishtinë	Detainee	Narcotic	13.09.2024	Montenegrin Citizen	Slovenia
19	CCWL Lipjan	Detainee	Trafficking of small quantities of narcotics	23.10.2024	German citizen	Germany
20	DC Prishtinë	Detainee	Murder , Robbery	06.11.2024	Alb.-Kos.	Germany
21	DC Prishtinë	Detainee	Murder	12.11.2024	Alb.-Kos.	England
23	DC Dubrave	Detainee	Aggravated murder	14.11.2024		North Macedonia
24	DC Peje	Detainee	Identity theft, narcotics	22.11.2024	Alb.-Albanian	Italy
25	HSP	Detainee	Formation of a criminal organization	29.11.2024	Montenegrin Citizen	Montenegro
26	HSP	Detainee	Legalization of false content	02.12.2024	Alb.-Albanian	Albania
27	HSP	Detainee	Drug trafficking	03.12.2024	Turkish Citizen	Turkiye
28	DC Prishtinë	Detainee	Kidnapping, Blackmail	04.12.2024	Greek Citizen	Greece
29	DC Prishtinë	Detainee	Aggravated murder	11.12.2024	Alb.-Kos.	USA

Extraditions during the year 2024 from Correctional Institutions

Meanwhile, a total of 30 prisoners have been extradited to the Republic of Kosovo from other countries.

Nr.	Institution	Status	Crime	Punishment	Date	Extraditing state
1	DC Prishtine	Convicted	Narcotic	4-years e 6 months	04.01.2024	Sweden
2	DC Prishtine	Convicted	Fraud	1-year	10.01.2024	Germany
3	DC Prishtine	Convicted	Endangering traffic safety	6-years	17.01.2024	Croatia
4	DC Prishtine	Convicted	Aggravated theft	1-year e 6 months	24.01.2024	Croatia
5	DC Prishtine	Convicted	Robbery	3-years	26.01.2024	Germany
6	DC Prishtine	Convicted	Narcotic	3-years	30.01.2024	Italy
7	DC Prishtine	Convicted	Minor bodily injury	120-years	15.02.2024	Switzerland
8	DC Prishtine	Convicted	Narcotic	1-year	08.03.2024	Germany
9	DC Prishtine	Convicted	Endangering public traffic safety	13-months	13.03.2024	Switzerland
10	DC Prishtine	Convicted	Driving while impaired	3years	19.04.2024	Switzerland
11	CC Lipjan	With an educational measure	Robbery	1-year	24.04.2024	Albania
12	DC Prishtine	Convicted	Criminal threat	3-year e 6 months	08.05.2024	France
13	DC Prishtine	Convicted	Embezzlement while performing official duty	3-years	10.05.2024	Germany
14	DC Prishtine	Convicted	Attempted murder	2-years e 4 months	01.07.2024	France
15	DC Prishtine	Convicted	Aggravated robbery	08-months	22.07.2024	Montenegro
16	DC Prishtine	Convicted	Threat	2-years e 20 days	27.07.2024	France
17	DC Prishtine	Convicted	Murder committed in a state of emotional disturbance	3-years	07.08.2024	France
18	DC Prishtine	Detainee	Robbery	30-days	07.08.2024	Germany
19	DC Prishtine	Convicted	Kidnapping	2-years	08.08.2024	Germany
20	DC Prishtine	Convicted	Attempted robbery	4-years e 6 months	09.08.2024	Switzerland
21	DC Prishtine	Convicted	Sexual assault	3-years	26.08.2024	Germany
22	DC Prishtine	Convicted	Human trafficking	3 years e 4 months	04.09.2024	Italy
23	DC Prishtine	Convicted	Theft	8-months	07.10.2024	Montenegro
24	DC Prishtine	Convicted	Narcotic	5-years	02.10.2024	North Macedonia
25	DC Prishtine	Convicted	Narcotic	5-years	02.10.2024	North Macedonia
26	DC Prishtine	Convicted	Aggravated theft	3-years	16.10.2024	Germany
27	DC Prishtine	Convicted	Aggravated theft	3-years	05.11.2024	Montenegro
28	DC Prishtine	Convicted	Endangering public traffic safety	1-year	05.11.2024	Montenegro
29	DC Prishtine	Convicted	Aggravated theft	1 year e 25 days	13.12.2024	Montenegro
30	DC Prishtine	Convicted	Threat & Minor bodily injury	180-days	16.12.2024	France

List of categorized prisoners:

INSTITUTION	Total	Convicts	Detainees	V.H.R	H.R
BSL	70	26	44	20	50
CC Dubravë	11	10	01	02	09
DC Prishtinë	3	00	03	01	02
DC Gjilan	05	01	4	3	2
CCW Lipjan	01	00	01	00	01
DC Prizren	02	00	02	02	00
TOTAL	92	37	55	28	64

Not returning after weekend leave:

During the year 2024 in Correctional Institutions we had one (01) case of non-return from the weekend.

Escapes from Correctional Institutions

1. On 10.01.2024, minor L.K. escaped from the Lipjan Correctional Institution, and on 25.02.2024, he was arrested by the Police and returned to the Lipjan Juvenile Correctional Institution.
2. On 05.07.2024, prisoner F.H. escaped from Smrekonica Prison.
3. On 12.07.2024, prisoner U.M. escaped from Dubrava Prison - Open Pavilion. On 24.07.2024, he was arrested by the Kosovo Police and brought to serve his sentence in the Correctional Institution.
4. On 06.08.2024, the prisoner L.XH. escaped from the UCCK-Hematology Clinic, he was arrested by the Kosovo Police and returned to serve his sentence in the Correctional Institution.

Prisoners who have worked outside Correctional Institutions

- From 01.01.2024 to 31.12.2024, 39 prisoners from CC Smrekonica and 09 prisoners from CC Dubrava worked outside the Correctional Institution in various companies in the Republic of Kosovo.

Suspension of sentence for prisoners:

- On 16.02.2024, the sentence of prisoner N. B was suspended;
- On 03.04.2024, the sentence of prisoner J. J was suspended;
- On 05.04.2024, the sentence of prisoner S.V. was suspended;
- On 23.04.2024, the sentence of prisoner L.T. was suspended;
- The suspended sentence of the convict S.G. has been extended.

V. THE FIFTH PART

TREATMENT OF THE PRISONERS

Rehabilitation/Resocialization of Prisoners and Preparation for Reintegration

The Kosovo Correctional Service remains committed to helping prisoners change positively and prepare for reintegration into society, as responsible and useful individuals for society and the environment in which they will live.

According to the Law on the Execution of Criminal Sanctions and the sublegal acts of the Kosovo Correctional Service, correctional institutions ensure the provision of conditions for prisoners to exercise their rights through the development of programs, daily activities within the correctional institution. Within the framework of the Kosovo Correctional Service, there are 11 correctional institutions in which various activities are developed. The mission of the KCS is the resocialization of convicted persons during their sentence and their reintegration into society, therefore the KCS organizes various programs for re-education/re-socialization for successful reintegration after release.

During 2024, despite significant professional challenges, demands and needs, within the framework of our service, especially in the areas of resocialization and reintegration of prisoners, the number of rehabilitation programs for prisoners has increased, which also resulted in the inclusion of a larger number of prisoners.

The following table provides detailed data regarding the programs implemented in Correctional Institutions:

Rehabilitation Program	Number of prisoners
1. "TOPS"	6
2. "Anger Management"	151 (13 of Serbian nationality)
3. "Conversations for Change"	37
4. "Domestic Violence"	10
5. "Addiction Treatment" Program	10
6. General Rehabilitation Program	5
7. OJQ SIT - Program "Y + "	15 + 9 (juveniles) - 24
8. Social Skills	38
9. Kosovo Pre-Post Release Program for Violent Extremist Prisoners (VEP) and Other Marginalized and Vulnerable Prisoners at Risk of Radicalization	17
TOTAL	298

Rehabilitation Program for Juveniles (Top's)



Social Skills Rehabilitation Program



Cooperation with institutions and non-governmental organizations

- The UPSHIFT / IPKO Foundation project supported by Unicef Kosovo Programme and European Union in Kosovo, trainings have been conducted in:
 - Tailoring;
 - Printing/stamping;
 - Hairdressing;
 - Wood engraving.
- In the framework of cooperation with the University of Pristina-Department of Social Work, a project was presented that will be implemented in 2025 by Vives University of Applied Sciences from Belgium for

cooperation opportunities with staff training but also for internships by students of this university in the correctional institutions of the KCS.;

- With the NGO "SIT", after signing a cooperation agreement, in the Municipality of Lipjan the "Y+ Program" for minors starts, being held every second week with two groups of minors with educational measures and with prison sentences;
- Part of the working group within the Ministry of Justice regarding the "16 Days of Activism" campaign regarding issues of violence against women and domestic violence, but also actively participated in the campaign activities,
- Cooperation with the Employment Agency of the Republic of Kosovo, regarding the implementation of professional training and the certification of candidates.
- Cooperation with the Ministry of Justice and the Council of Europe expert regarding the assistance and implementation of the Pilot Program for the Treatment of Perpetrators of Domestic Violence for 10 prisoners who also completed the 6-month program in CC-Dubrava.
- Cooperation with the Red Cross and the realization of requests for clothing for prisoners according to the needs in the Institutions and volunteers of the Kosovo Red Cross held a lecture with a group of female prisoners regarding personal hygiene and other issues related to women's health, after this lecture the two trainers and some women planted flowers sent by the RCK in the spaces of the Institution's yard as well as a lecture on health education on contagious diseases.
- Two-day workshop by HELP Kosovo on the topic "Women in Business" for imprisoned women,
- Participation in meetings of the team for monitoring prisoners for terrorism-related offenses in Dubrava and HSP and CIU regarding their engagement in programs (work, school, training, other activities), information exchange, cooperation, upcoming releases, etc.
- Monitoring the development of professional training with prisoners in Correctional Institutions,
- Cooperation with the OSCE and holding three workshops/trainings for female prisoners on the topic of domestic violence and other similar topics. A donation of 60 different book titles in Albanian, English, German and Serbian was also made.
- Cooperation with the NGO "Woman for Woman" holding a lecture on the topic: Gender-based violence with imprisoned women;
- Through the NGO "SIT" in cooperation with the Department of Psychology, on the topic of mental health, two lectures were held in CC-Dubrava for adult prisoners and in CC-Lipjan for juveniles;
- In collaboration with several poets from the Republic of Albania and the Republic of Kosovo, a literary hour was held for imprisoned women and minors in two institutions in Lipjan, and a number of books were also distributed to both institutions by these poets.

EDUCATION

School year 2023/2024.

From April until the end of the 2023/24 school year, a minor from the Correctional Education Center attended school in the city of Lipjan.

The 2023/24 school year has been completed:

At the Lipjan Juvenile Correctional Center – sixteen (16) juveniles:

- Lower secondary school grades I-V / one (1) juvenile;
- Lower secondary school grades VI-IX / six (6) juveniles;
- Higher secondary school grades X-XII / nëntë (9) juveniles.

In Dubrava Correctional Center – twenty-nine (29) convicts:

- Grade X was completed by nine (9) convicts;
- Grade XI was completed by thirteen (13) convicts;
- Grade XII was completed by seven (7) convicts.

School year 2024/25:

Thirty-three (33) juveniles have started their studies at the Lipjan Juvenile Correctional Center, while forty-nine (49) convicts have started their studies at the Dubrava Correctional Center.

Professional training for prisoners:

During the year 2024, prisoners have been trained in various fields of professional skills such as:

Training profile	Educational and Correction Center Lipjan	Women's Correctional Center Lipjan	Correctional Center Dubravë	Detention Center Mitrovicë	The number of participants in all institutions
Plumbing	07	0	05	0	12
Electrical installation	10	0	0	0	10
Construction	11	0	10	0	21
IT	03	0	0	0	03
Heating Installation	04	0	0	0	04
Chef-Cook	0	0	0	01	01
Welder	0	0	05	02	07
Carpenter	0	0	07	01	08
First Aid	16	0	0	0	16
English Language	10	10	0	0	20
Tailor	05	12	0	0	17
Paper filigree	0	11	0	0	11
Hairdresser	05	0	0	0	04
Print Design	05	0	0	0	04
Wood Carving	04	0	0	0	04
Administrative assistant	0	0	05	0	05
Total	80	33	32	04	149

Photo during the certification of prisoners in professional training



Tailoring course



VI. THE SIXTH PART

Public money management-Budget of te Kosovo Correctional Service (KCS)

Budget expenditure statement

N r.	Descri ption	Initial budget / 2024	Actual Budget	Perce ntage particip ation (%) by econo mic catego ries in the genera l budget	Allocati ons	Outstan ding commit ments and liabilities	Expens es	Expend itures express ed as a percen tage of the budget	Expend itures express ed as a percen tage of allocati ons	Free funds comp ared to allocat ions	
1 1	Salary and allowa nces	13,757, 714.74	13,757, 714.74		6,923,3 01.98	-	13,723, 934.72	99.75	99.75	3,449,7 85.55	
1 3	Goods and Servic es	6,066,7 37.90	7,256,7 37.90		7,256,7 37.90	249,951. 32	7,000,8 10.71	115.59	96.47	482,78 6.9	
1 4	Utilities	969,769 .00	969,769 .00		969,769 .00	22,700.0 9	947,052 .26	97.66	97.66	403,13 3.1	
3 0	Capit al	8,005,0 00.00	2,645,0 00.00		2,644,9 99.09	592,198. 38	2,008,5 67.61	25.09	75.94	44,234. 0	
2 0	Subsidi es										
3 8	Reserv es										
	Gener al Budge t	28,789, 221.64			17,794, 807.97	864,849. 75	23,680, 365.30	82.25	133.07	4,379,9 99.64	

Budget Movements - Expenditures for All Economic Categories for the Fiscal Year 2024::

Salaries and Allowances:

Initial Budget for Salaries and Allowances: €13,757,714.74 with 1,770 approved positions.

Current Budget for Salaries and Allowances: €13,723,934.72 (According to Law No. 08/L-260 on Public Sector Salaries, which started to be implemented in February 2024).

Expenditures from January to December: €13,723,934.72, based on monthly allocations. Compared to the initial budget, salaries were spent at 99.75%, and compared to the current budget, they were spent at 100.00%.

Goods and Services

Initial Budget for Goods and Services: €6,056,737.90. Based on the Kosovo Correctional Service (KCS) requests, additional funds of €1,200,000.00 were allocated and transferred from the Capital Projects category of the KCS.

Current Budget for Goods and Services: €7,256,737.90. Expenditures from January to December: €7,000,810.71. Compared to the initial budget, goods and services were spent at 115.59%, and compared to the current budget, they were spent at 96.47%.

Municipal Expenses

Initial Budget for Municipal Expenses: €969,769.00. Expenditures from January to December: €947,052.26. Compared to the initial and current budgets, municipal expenses were spent at 97.66%.

Capital Expenditures

Initial Budget for Capital Projects: €8,005,000.00. Current Budget for Capital Projects: €2,645,000.00. Expenditures from January to December for Capital Projects: €2,008,567.61.

Compared to the initial budget, capital expenditures were spent at 25.09%, and compared to the current budget, they were spent at 75.94%.

VII. THE SEVENTH PART

Procurement

The Kosovo Correctional Service (KCS), with the aim of providing adequate conditions for the life of prisoners and ensuring the continuous supply of equipment, food, and necessary items for the functioning of correctional institutions, has planned and developed procurement procedures.

Based on the Public Procurement Law (PPL) and Regulation No. 001/2022 on Public Procurement, as well as the procurement plan, a total of 50 activities were planned to be carried out during the year 2024, as outlined below:

A total of 27 activities were planned in the procurement plan for supplies, 16 activities were planned for services, and 7 activities were planned for work.

A total of 57 activities were carried out, with 9 activities being carried out outside the procurement plan, and 5 activities are currently in progress.

In the procurement plan, there are eight (8) activities that were carried out by the Central Procurement Agency (CPA) based on the decision of the Government of the Republic of Kosovo No. 15/67, which approved the list of common items.

From the Central Procurement Agency (CPA), the following activities have been carried out, where we are part of these contracts:

- Supply of bread and other bakery products
- Supply of water and various beverages
- Supply of milk and dairy products
- Supply of various food items
- Supply of summer and winter tires
- Supply of petroleum products
- Supply of meat and meat products
- Supply of office materials

In the Procurement Review Body, there are three cases:

1. Supply of hygiene materials
2. Supply of sports equipment
3. Servicing and maintenance of air conditioning equipment for KCS, IFM , MJ, and KPS.

A total of 49 contracts were signed during the year 2024.

VIII. THE EIGHTH PART

Human Resources

During the year 2024, the Human Resources Division, within its legal competencies, organized work and activities with the aim of achieving the general objectives of the Kosovo Correctional Service.

The Kosovo Correctional Service, according to the Budget Law for 2024, had 1,770 approved positions with a budget allocation of €13,757,714.74.

The budget allocated by the Budget Law has been spent at 99.75%.

The current number of staff in December 2024 in the Kosovo Correctional Service is 1,716.

KCS Staff breakdown:

Correctional Staff: 1447

Civil and support staff: 269

Females: 277

Males: 1439

Albanians: 1582

Minorities: 134

Recruitments

In the Kosovo Correctional Service, during the period from January to December 2024, a total of 225 officers were recruited, while 34 officers were promoted.

The graduation ceremony for correctional officer cadets took place.



Demotions

During the year 2024, 2 officers were demoted.

Various departures from employment for KCS staff

26 retirements
2 dismissals by the disciplinary committee
3 passed away
40 resignations
3 transfers based on mutual agreement to other institutions

Early Retirements

During 2024, a total of 9 employees benefited from early retirement.

Disciplinary measures taken against staff

During 2024, the Disciplinary Committee received a total of 56 disciplinary procedure initiations.

Imposed Disciplinary Measures

2 dismissals
2 demotions
27 dismissals of responsibility
5 suspensions of disciplinary procedure pending decision from the competent authority
10 salary reductions of 20%
3 promotion bans
1 case returned for re-evaluation by the direct supervisor
2 transfers to other correctional institutions

Appeals Committee for Support staff

The Appeals Committee for technical and support staff reviewed:

- 1 appeal

Responses to appeals as per the requirements of the independent oversight board for the civil service of Kosovo

The Human Resources Unit of the Kosovo Correctional Service, according to the requests of the Independent Oversight Board for the Civil Service of Kosovo (IOBCSK), prepared and submitted a total of 98 responses to appeals.

Professional trainings:

Nr.	Training	The number of trainings	The number of participants	Training Venue
1	Professional Training for Correctional Officers – 44th Generation of the KCS	01	64	AMSCA- Agency for the Management of Sequestered and Confiscated Assets
2	Use of Basic Firefighting Equipment	01	01	AMSCA
3	Emergency Driving Training	02	18	AMSCA
4	Training: Dealing with People and Workplace Duties	01	06	AMSCA
5	Training: Search of Individuals, Vehicles, Buildings, and Premises	01	25	AMSCA
6	Training on Escorting High-Risk Individuals	01	15	AMSCA
7	Instructor Training for Escorting High-Risk Individuals	01	01	AMSCA
8	Basic Firearm Proficiency Training – Glock 19	01	01	AMSCA
9	Training: Basic Elements of Management	01	05	AMSCA
10	Training: Performance Evaluation at Work	01	04	IKAP
11	Motivational Interviewing Training	01	17	AMSCA
12	Defensive Tactics Training	01	22	DCC / OSCE
13	Post-Incident Situations Training	01	19	CCL
14	Basic Training on Project Drafting and Management	01	03	AMSCA
15	One-Day Training on Safety and Emergency	13	204	CCWL / CCD
16	Institutional Management Training	01	19	QKL / OSCE
17	Professional Training for Correctional Officers – 45th Generation of the KCS	01	114	AMSCA
	Total	30	538	

IX. THE NINTH PART

Engineering

The Engineering Division is committed to providing or improving living and working conditions for prisoners and staff in areas populated or inhabited by prisoners and staff in accordance with international standards, improving hygiene and sanitation conditions, creating an environment that is as suitable for work, life and accommodation for prisoners and staff, as well as creating suitable and safe conditions for prisoners and staff. The Engineering Division is committed to implementing projects and works in correctional institutions in accordance with applicable construction norms and laws in Kosovo and the law on the execution of criminal sanctions.

Some of the activities of the Engineering Division are shown below

Project Drafting:

- Preparation of technical specifications;
- Project drafting;
- Detail drawing;
- Preparation of pre-measurement;
- Preparation of pre-calculation.

Supervision of Works

- Monitoring of works on site during the implementation of the project;
- Inspection of works;
- Regular meetings with Economic Operators;
- Work performance according to progress situations;
- Until the final phase of the project, its finalization - Technical Acceptance of the Project.

MONITORED PROJECTS

1	Interior Renovations of Block 2 at the Dubrava Correctional Center
2	Roof Renovation – Renovation of the roof on the armory building at the Dubrava Correctional Center
3	Intervention in the electrical cabinet at the Smrekovnice Correctional Center
4	Repair of water heaters for heating sanitary water at the Dubrava Correctional Center
5	Renovation of the Memorial Area at the Dubrava Correctional Center.
6	Repair of epoxy floors in Correctional Institutions
7	Separation of the entrance for visitors and staff at the Gjilan Police Station and the opening of the tunnel
8	Construction of a house for mothers, free visits and other construction work
9	Design and supervision of the project "Expansion of the Institute of Forensic Psychiatry" design and supervision of the project "Construction of the Center for Female Prisoners in Lipjan"
10	Design and supervision of the project "Construction of the Detention Center in Prizren Design and supervision of the project "Renovation of the Gjilan Detention Center Facilities according to the recommendations of the Danish state"
11	Construction of workshop facilities at the Gjilan Detention Center
12	Renovation of the Forensic Medicine Institute Building

X. THE TENTH PART

Information Technology

Correctional Service Information Technology Activities during 2024:

No.	Projects	Activity
1	Video Court Sessions	<ul style="list-style-type: none"> The project has been finalized in all Correctional Institutions and has been tested with the KJC..
2	Management of the SIMB database. And re-training of the KCS staff for the use of this database.	<ul style="list-style-type: none"> Advancement of the SIMB database Re-training of staff in the use of the SIMB database in all modules.
3	Expansion of the VOIP system for the entire KCS.	<ul style="list-style-type: none"> Expansion of VOIP within the internal perimeter of the Correctional Institutions of the KCS.
4	Expanding virtual communication SKYPE	<ul style="list-style-type: none"> Installation and configuration of computer equipment for all KCS Correctional Institutions, for virtual communication between prisoners and their families.
5	Expansion of the SHKK/MD.GOV sub-domain and interventions in IT activities	<ul style="list-style-type: none"> Assisting KCS officials in IT problems with a total of 3000 interventions (responses) throughout the year In requests such as physically, over the phone and remote intervention.
6	Expansion of the Internet Network in the KCS	<ul style="list-style-type: none"> CC-Dubrave, DC-Mitrovice, Smrekonice and Pristine.
7	Cyber Security	<ul style="list-style-type: none"> Awareness of KCS staff in terms of how to be protected from possible cyber attacks on the systems they use.
8	Operations Center	<ul style="list-style-type: none"> Continued activation of equipment donated by ICITAP for this center.
9	Conversion of Gjilan Detention Center into a Prison.	<ul style="list-style-type: none"> Finalization of the Drafting of technical specifications for the LAN and fiber optic network with EO for the Gjilan DC.
10	Drafting Specifications	<ul style="list-style-type: none"> Drafting specifications for e-canteen and PPB. Drafting technical specifications for SIMB. Drafting specifications for the server room in DC-Gjilan.
11	Expansion of the Cable Network in KCS	<ul style="list-style-type: none"> Pavilion D has completed the cable system for prisoners. DC-Lipjan has completed the cable system for prisoners.
12	Participation in conferences for the presentation of the KCS	<ul style="list-style-type: none"> ICPA April in Turkey 2024 TIC ICPA April in Turkey 2024 IPIC ICPA September Singapore 2024 DPPS Denmark, March and October 2024

XI. THE ELEVENTH PART

Prisoner Assessment and Classification Unit

During 2024, the Prisoner Assessment and Classification Unit conducted a risk and needs assessment for 821 prisoners who went through the assessment and classification process, and individual plans for the execution of their sentences were drafted.

NO.	Status	Cases	%
1	Convicted for the first time	389	47 %
2	Recidivists	432	53 %

No.	Length of sentence	Cases	%
1	0-3 months	203	25 %
2	0-6 months	113	14 %
3	From 6 months -1 year	190	23 %
4	From 1 -3 years	225	27 %
5	Over 3 vite	90	11 %

No.	Nature of the Offenses	No. of cases	%	No.	Institution	No. of cases	%
1	Theft	156	19 %	10	Endangerment of public safety	7	1 %
2	Bodily injuries	104	13 %	11	Murder	23	3 %
3	Purchase, possession, sale, distribution of narcotics	126	15 %	12	Attempted murder	43	5 %
4	Attack	19	2 %	13	Domestic violence	44	5 %
5	Unauthorized possession of narcotics	31	3.5 %	14	Acts related to terrorism	3	0.5 %
6	Robbery	25	3 %	15	Sexual abuse	13	2 %
7	Intimidation	23	3 %	16	Rape	6	1 %
8	Fraud	20	2 %	17	Illegal possession of weapons	19	2 %
9	Public Traffic Hazard	31	4 %	18	Other offenses	128	16 %

The Unit for Intelligence

The Intelligence Unit has developed activities with the aim of identifying individuals or groups that are considered to pose a risk to Correctional Institutions.

The total number of intelligence reports received for 2024 is 123.

Positive reports 51;

Pending reports 72.

XII. THE TWELFTH PART

Economic Unit:

The Economic Unit of the Correctional Service has been functionalized with Administrative Instruction No. 14/2023, In working activities and workshops within the Correctional Institutions, the economic unit is providing satisfactory results in the cultivation of agricultural products (various trees and vegetables), the production of bread and other dough products, etc. The chicken farm, the cattle farm, the processing of paper and plastic bags, as well as other workshops where hundreds of prisoners are employed..

During 2024, the Economic Unit focused on production and service activities such as:

No.	Culture/pieces	m ² /ha
1	Onions	1.40
2	Potatoes	2.54
3	Alfalfa	0.30
4	Corn	10.00
5	Mixed Pastures	1.20
6	Tomatoes	0.33
8	Cucumbers	0.67
9	Cabbage	0.61
11	Flowers	1200 seedlings
13	Wheat	13.20

Products obtained:

No	Articles	Measuring unit	Quantity	Price	Amount
1	Eggs - DC Pejë	pieces	6,840	0.08	547.20
2	Eggs - HSP	pieces	2000	0.08	160.00
3	Eggs - DC Prishtinë	pieces	1500	0.08	120.00
4	CC in Smrekonicë	pieces	1440	0.08	115.20
5	Beef - CC Dubravë	kg	6,206	7.00	43,442.00
6	Bulk feed for livestock	kg	204,000	0.25	51,000.00
7	Tomatoes - CC Dubravë	kg	2,570	0.65	1,670.00
8	Cucumbers - CC Dubravë	kg	1,625	0.80	1,300.00
9	Potatoes - CC Dubravë	kg	6,750	0.40	2,700.00
10	Wheat	kg	31,800	0.25	7,950.00
11	Onions - CC Dubravë	kg	3,150	0.55	1,732.50
12	Potatoes - CC Dubravë	kg	4,850	0.03	145.50

13	Cucumbers - CC Dubravë	kg	630	0.47	296.10
14	Eggs - CC Dubravë	pieces	61,340	0.09	5,520.60
15	Eggs - DC Prizren	pieces	8,050	0.09	724.50
16	Eggs - DC Mitrovicë	pieces	4,500	0.09	405.00
17	Eggs - DC Pejë	pieces	4,860	0.09	437.40
18	Urea 46 %	kg			-
19	NAG 27 %	kg			-
20	Onions - DC Mitrovicë	kg	50	0.70	35.00
21	Potatoes - DC Mitrovicë	kg	100	0.40	40.00
22	Potatoes - DC Prizren	kg	500	0.40	200.00
23	Cabbage - CC Dubravë	kg	1,290	0.25	322.50
24	Potatoes - DC Pejë	kg	400	0.40	160.00
25	Silage food	kg	215,000	0.07	15,050.00
26	Potatoes - DC Gjilan	kg	1,000	0.40	400.00
27	Meat - DC Pejë	kg	594	7.00	4,158.00
28	Tomatoes - DC Pejë	kg	40	0.65	26.00
29	Eggs - CC Dubravë	pieces	122350	0.08	9,788.00
30	Eggs - DC Mitrovicë	kg	5000	0.08	400.00
31	Tomatoes - DC Prizren	kg	100	0.65	65.00
32	Eggs - DC Prizren	pieces	3480	0.08	278.40
33	Eggs - DC Gjilan	pieces	1200	0.08	96.00
34	Straw	kg	6000	0.11	660.00
35	Cattle	pieces	81	2000	162,000.00
Total					311,002.50

Nr.	Article of food	Measuring Unit	Quantity	Price	Sum €
1	Tomatoe	kg	601	0.65	390.65
2	Cabbage	kg	70	0.25	17.5
3	Flour	kg	11,832	0.57	6,744.24
4	Potato	kg	13,280	0.40	5,312.00
5	Onion	kg	1,309	0.55	719.95
6	Peppers	kg	645	0.9	999
7	Cucumbers	kg	948	0.47	573.4
8	Bread	Piece	4,6190	0.39	88,157.94
9	Burek	piece	2,334	1.20	2,800.80

Total

105,715.48

Nr.	Article	Measuring unit	Quantity	Price	Sum €
1	Bag 35 liter	Set	160,200	0.3	48,060.00
2	Bag 70 liter	Set	67,000	0.48	34,840.00
3	Bag 150 liter	Set	151,040	1.10	75,520.00
4	Paper 20 cm	Piece	20,032	1.37	27,443.84
5	Paper 10 cm	Piece	17,490	0.52	9,094.80
Total					194,958

Incomes from products

The price of products generated by the Economic Unit amounts to €611,675.98. These products have been utilized by correctional institutions, contributing to the reduction of the budgetary expenditures.

The Economic Unit has managed to employ around 500 prisoners, and with their engagement, it has managed to save approximately 250,000.00 €.



Soil Preparation



Timing of Harvest



Vegetable Production in Greenhouses



The bakery at the Kosovo Correctional Facility QKFL

Poultry Farm at the Dubrava Correctional Center



Herb Farm at the Dubrava Correctional Center



Sports activity hall



Library



Workshop and auto-service



XIII. THE THIRTEENTH PART

Important Events:

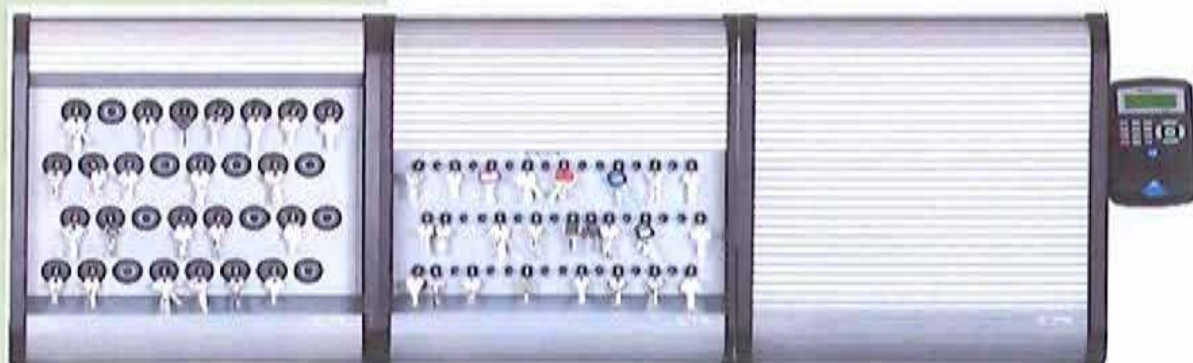
Donor Conference

On April 17, 2024, the Kosovo Correctional Service organized a conference with donors, where the current situation of the correctional institutions and the projects for the improvement and development of the KCS were presented. The support of KCS projects by donors and partners has been and continues to be vital for the modernization and alignment of the correctional system with international standards. After analyzing and assessing the needs, the KCS during the conference with donors presented several projects that could not be realized without the assistance of donors. Below, we present the projects in terms of security and engineering.

SMART AI THREAT DETECTION



ELECTRONIC KEY SYSTEM



MOBILE PHONE Detector

TARGET PINPOINTING INDICATION

ONE-PIECE AND LIGHTWEIGHT DESIGN (TOTAL WEIGHT ONLY 9.5 KG)

FULL-HEIGHT, 360° DETECTION (HORIZONTAL AND VERTICAL)

READY FOR IMMEDIATE USE



MSD

HIGHLY PORTABLE CELL PHONE, WEAPON AND CONTRABAND DETECTOR

- Detection of all cell phones and other contraband concealed on the person or in body cavities (including keyfob cell phones) with or without batteries
- Multi-Zone targeting indication identifies location of contraband on the body
- Covert operation through use of Bluetooth headset (included)
- Fully weather proof for outdoor use (IP65 certified)
- 26 hours continuous use on embedded battery operation
- Unmatched detection in all environments without adjustment
- Extremely durable design
- No assembly required: 10 second set-up

WEAPONS AND CONTRABAND Detector

BRIGHT MULTI-COLOR STATUS INDICATOR



GREEN LIGHT
Normal operation, no detection



YELLOW LIGHT
Warning, proportional indication: target detection under the alarm threshold.



RED LIGHT
Alarm proportional indication: target detection over the alarm threshold.



BLUE LIGHT
Connecting Bluetooth device in progress.

COVERT ALARM SIGNALLING VIA BLUETOOTH HEADSET

Warning indication for signal under the alarm threshold, with fixed or proportional pitch

Alarm indication for signal over the alarm threshold, with fixed or proportional pitch

Warning and alarm indications adjustable in continuous/pulsed tone and volume

Low battery: double beep

Self-diagnosis alert: intermittent tone



MULTI-ZONE TARGET INDICATION



EXAMPLE OF MIDDLE ZONE INDICATION

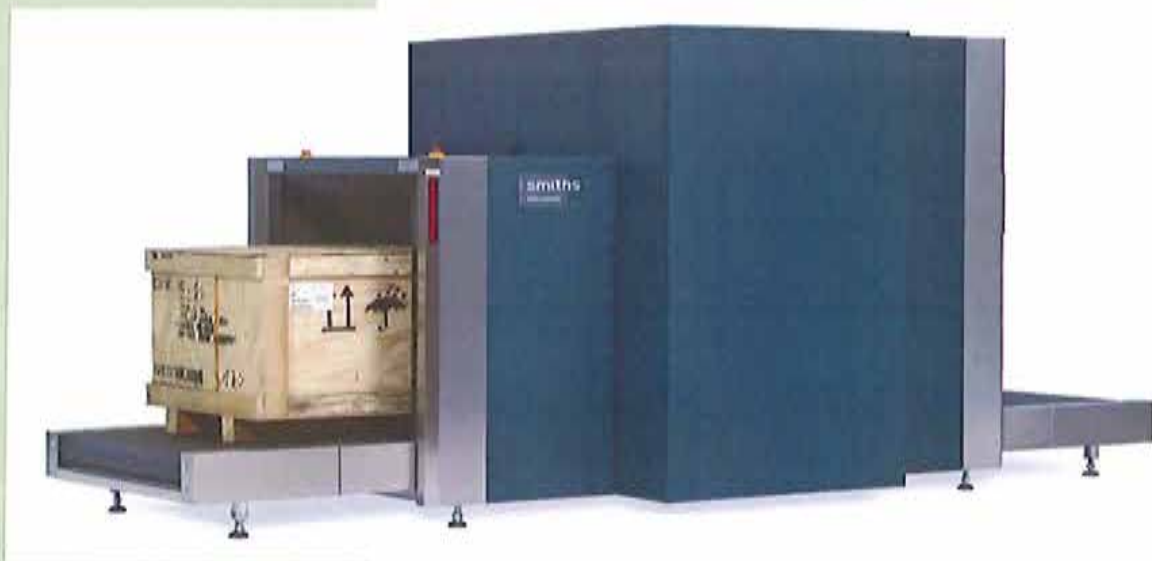


EXAMPLE OF LOWER ZONE INDICATION

THERMAL CAMERAS



FOOD GOODS INSPECTION DETECTOR



FREQUENCY SENSOR FOR THE PROTECTION OF THE EXTERNAL PERIMETER OF CORRECTIONAL INSTITUTIONS



ELECTRONIC LOCK



ELECTRONIC MONITORING FOR PRISONERS



Vehicles for escorting prisoners



Camera equipment for control in areas inaccessible to staff

HDV700 Series High-Performance Videoscope



The HDV700 is a versatile and lightweight professional videoscope that is designed for inspections in locations that are difficult or unsafe to access. With one or more of the eight waterproof (IP67) camera probes*, you can use the HDV700 for condition monitoring in manufacturing, HVAC/R, plumbing, building and automotive applications. A range of small diameter and articulating camera probes are available to give you clear visibility of components from the 5-inch color touchscreen display. Easily maneuver the narrow probes into small openings without disassembling equipment. The HDV700 also features multiple data recording options so you can easily create reports at the job site by transferring images and videos to your laptop.



*Sold separately, or as a kit (see ordering section on next page)

HDV700 Series Features

- View clear, bright images with a wide field-of-view on the 5-inch color capacitive touchscreen
- Capture both still images and videos
- Gain access to difficult-to-see components without disassembling equipment
- Simultaneously view live camera image and a saved image side by side on the display to easily compare changes since last inspection
- Record voice annotations and photo notes for advanced reports
- Efficiently manage your inspection data using the Session and Tag feature
- Make it easy for a second person to inspect with you by connecting the display to a monitor using the HDMI video output
- Inspect comfortably using the display stand and tripod mount
- Immerse the IP67-rated camera probes in water at a depth up to 1 m (3.2 ft) for 30 minutes max
- Each kit is complete with a HDV700 Videoscope Screen, camera probe (model dependent on kit ordered), 32 GB Micro SD card, USB-A to USB-C cable, HDMI Type A to Type D cable, Li-ion rechargeable battery (built-in), and universal adapter (with US, UK, EU, and AUS plugs)



CE

OZONE WATER PURIFICATION CONTAINERS OZONE WATER PURIFICATION CONTAINERS



WATER PACKAGING FACTORY AT THE DUBRAVE CORRECTIONAL CENTER

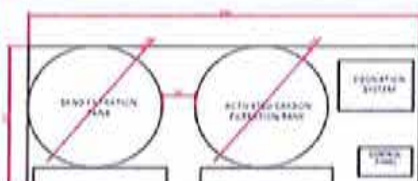
Project implementation in stages

KOSOVO CORRECTIONAL SERVICE

2. SECOND STAGE

- Purification and treatment of water from wells with ozone purification system
- Ozone water purification containers

TOP VIEW OF CONTAINER



2. THIRD STAGE

- Water packaging



April 2024



FACTORY FOR THE PRODUCTION OF PVC PRODUCTS

CURRENT SITUATION

KOSOVO CORRECTIONAL SERVICE

In Correctional Institutions – Kitchen of Institutions, forks, knives and spoons are used from the PVC material, by providing so security and hygiene.

The investment in this project will provide certification opportunities for prisoners in the specific field and will create more jobs for prisoners.

The factory will produce not only for the needs of the KCS but also for the market outside prison institutions.



April 2024

540

Spoor

XIV. THE FOURTEENTH PART

25th Anniversary of the Establishment of the Kosovo Correctional Service

The Kosovo Correctional Service (KCS) has marked the 25th anniversary of its establishment. Since its establishment, the Kosovo Correctional Service has achieved positive results in completing the legal infrastructure, rehabilitating prisoners, developing professional capacities, increasing the level of security, developing the economic entity, and meeting the housing conditions for prisoners in Correctional Institutions. The ceremony was attended by important authorities from local institutions and international partners.

On the occasion of the 25th anniversary of its establishment, the KCS has organized a series of recreational activities with prisoners, where in cooperation with the Athletic Federation of Kosovo it has carried out the sports activity "Run of Change", where convicted persons from all Correctional institutions and Correctional Service personnel had the opportunity to participate. This sports/recreational activity was held in the premises of the



Lipkan Correctional Center where there were present Ms. Albulena Haxhiu – Minister of Justice and Ms. Anu Melko – representative of the Eulex Correctional Unit in Kosovo.

XV. THE FIFTEENTH PART

International Prisons Conference – Singapore.

The Kosovo Correctional Service, as a Security Executive Agency, received an invitation to participate in the International Prisons Conference organized by ICPA, which was held in Singapore.

During this Conference, Kosovo was presented as a model of success in comparison to other countries.



XVI. THE SIXTEENTH PART

Visits of Special Importance

During the year 2024, the General Director of the KCS, Ismail Dibrani, along with other officials of the Correctional Service, participated in conferences and official visits that were important for strengthening the prison system, as well as for the treatment and rehabilitation of convicted persons held in the Correctional Institutions of Kosovo.



VISIT TO THE UNITED STATES OF AMERICA



Director of the KCS, Ismail Dibrani, and the Correctional Intelligence Unit at the International Conference of the American Correctional Association in the USA

XVII. THE SEVENTEENTH PART

Donations Received

The Kosovo Correctional Service received a donation from EULEX. During the official ceremony organized for this occasion, the handover agreement was signed with the Head of the EULEX Monitoring Pillar, Mr. Giovanni Galzignato, and the Head of the EULEX Correctional Unit, Ms. Anu Melkko.

The donation, considered the largest so far for the KCS, includes modern equipment such as: a vehicle, a generator, computers and laptops, as well as other technological devices such as scanners, printers, telephones, radio communication devices, and office furniture.



Contribution of the EULEX Correctional Unit to the KCS for the year 2024

The EULEX Correctional Unit (CU) organized several working group meetings during which sub-legal acts were drafted/reviewed.

The EULEX CU provided the following trainings for KCS staff:

- Training on dynamic security and self-defense for female KCS staff and members of the KCS Women's Association (in cooperation with the Swedish Prison and Probation Service). Approximately 70 female officers.
- Training for enhancing the level of dynamic security in correctional institutions. Around 150 correctional officers.

- Development of a strategy against substance abuse and addiction within the KCS (in cooperation with the Swedish Prison and Probation Service). Around 120 correctional officers.
- Training and recertification of KCS officers for providing basic life support (first aid) in correctional institutions. 22 correctional officers and instructors.
- Workshop on the case officer method when working with prisoners. 23 correctional officers.
- Raising awareness in conducting K9 activities in prisons (in cooperation with the Finnish Prison Service). Around 40 correctional staff.
- The CU participated in the KCS working group for assessing the needs of all correctional institutions and the working group for assessing needs for the donor conference.
- The CU monitored recruitment processes for various KCS staff groups (with a focus on senior management recruitment) and provided recommendations to KCS for improving the recruitment process.
- The CU continued to advise and support specific KCS units (the Prisoner Assessment and Classification Unit, K9 Unit).
- The CU provided recommendations to KCS regarding amendments to Law No. 08/L-131 "On the Kosovo Correctional Service." The recommendations focused on the following areas: implementation of electronic monitoring, implementation of mandatory drug and alcohol testing in KCS institutions, and use of restraints and security equipment.

THE EULEX CORRECTIONAL UNIT HAS PREPARED AN INTERNAL STRATEGY/ MODULE FOR THE KCS.

- The CU provided written advice and recommendations to KCS regarding: the complete establishment of the Internal Training Center at the Dubrava Correctional Center for training KCS staff; determining suitable spaces for the placement of the KCS Central Archive; and the construction of an Operational Center for centralizing all security services in one location (including the Prisoner Escort Unit and the Weapons Depot).
- The CU organized a joint meeting between KCS and KPS, during which an agreement was reached for both services to use common tools for assessing the risks and needs of prisoners.
- The CU provided advice and recommendations to KCS working groups for the construction of new correctional centers (the new Prizren CC facility, the new Lipjan Correctional Training Center, and the expansion of the Kosovo Forensic Psychiatry Institute).
- The CU monitored various internal investigation processes within KCS regarding several incidents that occurred during the year.
- The CU provided recommendations to KCS regarding visitor control guidelines for the Mitrovica CC and High-Security Prison.
- The CU monitored the conditions of treatment for 54 prisoners (mostly from minority communities), helping KCS improve their treatment standards and refute unfounded allegations of mistreatment.
- The CU delivered the following donations to KCS: 1 vehicle, 293 IT equipment pieces (computers, handheld GPS, laptops, monitors, phones, printers, handheld radios, routers, scanners, shredders, switches); 3 pieces of facility equipment (generator, ladder, pallet lifter); 112 office furniture items (bookshelves, nightstands, tables, file cabinets, etc.). (These donations may be delivered by December 30th).

Support from the Council of Europe Office in Pristina during the year 2024

As part of the project "Improving the Treatment of Persons Deprived of Liberty," the Council of Europe has assisted the KCS in various ways. Although the KCS is not the direct beneficiary of the project, it has been included in the activities of the project in the same way as the direct beneficiaries and has benefited in several important areas, as outlined below.

Capacity Building – In 2024, the Council of Europe Office in Pristina organized a total of 10 two- and three-day training sessions, during which KCS staff were trained in key areas for the rehabilitation of prisoners. Additionally, several members were certified as trainers of trainers in occupational therapy, a new form of rehabilitative therapy being applied for the first time in Kosovo. This was a recommendation from the Council of Europe's Committee for the Prevention of Torture and the Office of the Ombudsperson and civil society. The certified trainers from KCS held six (6) cascade training sessions during the year, training over 100 correctional and healthcare officers, not only from KCS but also from HDP and IFP.

Furthermore, during 2024, KCS officers were trained in other important areas such as awareness-raising for psychosocial programs and rehabilitation methods, training on standard operating practices HDP, and raising awareness among technical and operational officers on the prevention and reporting of mistreatment in accordance with the Istanbul Protocol. A similar training was also organized for all prison directors.

Document Drafting – In addition to capacity building and the consolidation of the institutional memory of KCS, the Council of Europe has also assisted with the drafting of important documents, not only for KCS but also for the Ministry of Justice.

The Council of Europe has used an inclusive approach in its methodology and ensured that KCS was part of all working groups where documents impacting KCS operations were drafted, such as the development of guidelines for occupational therapy and standard operating practices for HDP and IFP. KCS officials contributed to the drafting of these documents. Additionally, an important document is the protocol and incident reports for the prevention of torture and ill-treatment according to the Istanbul Protocol, focusing on prisoners with mental health disorders.

Furthermore, the Council of Europe has assisted the Ministry of Justice in relation to its Action Plan for the Rule of Law Strategy 2024-2026, providing the necessary expertise to develop and submit a detailed analysis of the activity list (linked to KCS) in accordance with Council of Europe and international standards.

Received Donations:

- The Kosovo Correctional Service received the next donation from EULEX. In the official ceremony organized for this occasion, the Director General of KCS, Mr. Ismail Dibrani, together with the Head of the EULEX Monitoring Pillar, Mr. Giovanni Galzignato, and the Head of the EULEX Correctional Unit, Ms. Anu Melkko, signed the agreement for the receipt of this donation.
- The donation for KCS received from the EULEX Correctional Unit includes modern equipment such as: one (1) vehicle, one (1) generator, computers and laptops, as well as other technological equipment such as scanners, printers, phones, radios, and office inventory.
- An agreement has been signed for the acceptance of the donation provided by the United States of America through the INL program for the KCS Intelligence Unit, which includes various equipment such as: computer monitors, detection devices, and three (3) vehicles.

XVIII. THE EIGHTEENTH PART

Membership in EuroPris

MEMBERSHIP OF THE KOSOSVO CORRECTIONAL SERVICE IN THE EUROPEAN PRISON NETWORK

A historic step and an extraordinary achievement for the Kosovo correctional system is the acceptance as a member of the prestigious European Prison Network, EuroPris.

This membership offers new opportunities for Kosovo, including the exchange of best practices, enhancement of professional capacities, and the advancement of reforms in Kosovo's correctional system.

This achievement is the result of the hard work and dedication of the Kosovo Correctional Service staff, as well as the support of local and international partners. In addition to being a member of EuroPris, Kosovo is also a member of the International Corrections and Prisons Association (ICPA), further strengthening its role in the international correctional system arena.



XIX. THE NINETEENTH PART

Meeting with U.S. Assistant Secretary of State Todd D. Robinson on the Occasion of Signing the Agreement for the Transfer of Audio and Video Equipment for Court Sessions.



XX. THE TWENTIETH PART

Book Promotion

In the Women's Correctional Center in Lipjan, the poetry book "*E mbyllura në vetmi*" (Closed in Solitude), written by the inmate F.S., was promoted.

